

Invitation for Bids

National Telecommunications Commission (NATCOM)

Procurement of Quality of Service Monitoring System

Procurement Number: NTC/ENG/QoSS/ICB/0001/2021

Date of First Issue: 3rd June 2021

The National Telecommunications Commission has received funds National Consolidated Funds for the procurement of Quality of Service Monitoring System and now invites sealed bids from eligible bidders for the supply of Quality of Service Monitoring System.

A brief summary or list of the required goods, works or services are as follows:

- i. Network Server (with VPN/FTP to MNOs)
- ii. Backup Server (preferably, cloud based that replicate data from the network server or a server located in a Disaster Recovery location).
- iii. Operating System
- iv. Propriety software for analytics and visualizations
- v. Firewall
- vi. Antivirus
- vii. Professional Services (installation of equipment, data analytics and maintenance)

The Telecommunications Quality of Service (QoS) Monitoring System shall have the capabilities and functionalities to decode and analyse Call Detail Records (CDRs) transferred or collected from the equipment of Mobile Network Operators (MNOs), and calculate minimum threshold of Key Performance Indicators (KPIs) based on prescribed formats of equipment dictionaries for different vendors and technologies.

Bidding is open to all suppliers who can demonstrate that they have the Technical and Financial capabilities.

Interested bidders may obtain further information and inspect the bidding document at the address below between 8:30GMT to 4:00 GMT starting on the 3rd June 2021. Bidding documents may be

purchased upon payment of a non-refundable fee of Two Hundred thousand Leones (SLL 200,000) and shall be paid in the following accounts:

Main Account

Bank Name : Bank of Sierra Leone

Account Number : NPPA –Revenue from Sale of Bidding Documents

Account Number : 0111003981

BBAN: 000001011100398165

Bids must be delivered to the address below on or before 1st July 2021 at 12:00GMT.

All bids must be accompanied by:

- A valid Business registration certificate
- Bid Security of **SLL 30,000, 000.00** from a reputable Commercial Bank;
- A valid tax clearance certificate;
- A valid NASSIT clearance certificate;
- A signed Integrity Pact; [*see attached*]

Bids will be publicly opened on 1st July 2021 at 12:00GMT, in the presence of the bidders' designated representatives and anyone who chooses to attend, at the address below. Late bids will be rejected and returned unopened to bidders.

The Procurement Manager
National Telecommunications Commission (NATCOM)
13 Regent Road
Hill Station
Freetown, Sierra Leone
+23279263267